

Compensations: College Credit available – *This position is non-paid.* Due to the responsibilities and hours required of this position, only local candidates will be considered.

Status: Part-time seasonal

Start Date: April 2025 (*flexible with academic schedule*)

End Date: September 2025 (*flexible with academic schedule*)

Hours Expected to Work: Game day report time is approximately 2.5 hours prior to First Pitch (4:00PM for a standard 6:30PM game). Interns will be dismissed shortly after the game ends when all responsibilities are finished.

Job Description:

The Game Day Internship (GDI) Program is designed for college students to explore careers in the sports industry while getting hands-on experience working with one of the most successful teams in Minor League Baseball. The Dash's GDI Program will expose students to numerous game day roles and will allow students to learn from and work alongside Dash Front Office Staff members. By experiencing multiple departments, the GDI Program is designed to assist students in choosing which specific direction they are interested in.

The GDI program will begin in April and will conclude in September. Interns are expected to be present for all Dash home games they are scheduled for. Although interns will not be scheduled to work 100% of the games, we are looking for qualified candidates that have open availability. We acknowledge that most colleges and universities do not end the school semester until May. The GDI Program is able to work with individuals that are still attending classes at that time.

Experience Includes:

- Assist in general game day setup including; giveaways, programs and sponsor tables
- Handle customer service inquiries at front desk and fan services
- Assist promo crew with on-field entertainment and escorting mascots
- Manage food & beverage stands
- Assist the catering department with suites and hospitality areas
- Sell Dash tickets and resolve ticketing issues
- Sell Dash merchandise throughout ballpark
- Assist promo crew in handing out giveaways/ exit distributions

- Opportunity to volunteer for special projects (Baseball camps, ballpark events, etc.)
- Other responsibilities related to game day operations as assigned by Dash Front Office members

Course Objectives:

Students participating in the GDI Program will be exposed to a professional working experience and will gain valuable information in the following categories:

- Hands-on sales experience
- The Importance of event logistics and timing
- Executing marketing promotions
- Providing exceptional Customer Service & problem-solving
- Working as a team to reach a goal
- Networking with professional staff

We will be collecting resumes through Friday, May 2 and all candidates will be contacted regarding the next step in the hiring process following the deadline.

We are an equal opportunity employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, national origin, sex, sexual orientation, age, disability, gender identity, marital or veteran status, or any other protected class.

Job Questions:

1. Are you available for all 66 Dash home games during the 2025 season (April 8 - September 7), including holidays?